



FLOOR CARE AND MAINTENANCE

A floor by **Hilux Flooring** represents a long-term investment and with regular cleaning and maintenance, our floors will look beautiful for a lifetime. The floors are easy to clean and maintain by following a few easy guidelines.

General precautions and maintenance tips

- Dirt and grit can lead to excess wear and scratching of a floor. Use dirt trapping mats at all exterior doors to minimise dirt, sand and grit that might be brought inside. Small rugs and hall runners are also helpful for collecting the dirt that can scratch a floor. Regularly sweep high traffic areas with a soft bristle broom or electrostatic mop.
- Fit protective pads to furniture legs to reduce risk of scuffing the floor when moved. To protect the floor surface use protective mats for furniture with castors.
- In areas where extreme temperature changes or moisture variation are common, gaps or cupping may appear in the floor. Maintain an ambient temperature to avoid dryness that may cause gaps, and moisture increases that may cause cupping.
- All bamboo/oak floors may fade, darken or change shades over time. Exposure to sunlight will increase this process. Rotate rugs periodically and protect the floor from direct sunlight with curtains or blinds.
- High heel shoes can dent a hard floor surface. Remove shoes that have exposed heels with sharp point to avoid potential damage to a bamboo/oak floor.
- Pets with long nails or claws can scratch and dull the floor finish, make sure pets nails or claws are trimmed regularly and kept blunt.
- One of the benefits of our floors is that it can be refinished if it becomes excessively scratched or dented. **Hilux Flooring** recommends the use of a qualified flooring professional proficient in sanding and finishing to complete this work.

Cleaning tips

- A floor installed by **Hilux Flooring** will look better for longer if it is kept as clean as possible. To remove surface dirt and grit, regularly vacuum, with a soft bristle head or an electrostatic attachment, or sweep with an electrostatic mop. Keep door mats clean.
- For stubborn dirt, damp-mop the floor using a well rung mop. The use of a pH neutral floor cleaner can help remove stubborn dirt.
- Never clean a floor with common household detergents, polishes, steel wool pads, wax or similar products. These products can be too abrasive and scratch the surface, or may make a floor dangerously slippery. Some products may leave a film of silicon or wax on the floor which may hamper recoating of your floor in the future.
- Use only quality lint free floor mops and thoroughly wash new mops to remove any lint.
- Wipe up spills and leaks promptly with a dry cloth or dry paper towel. For sticky substances, moisten the cloth slightly.
- Over wetting a floor when mopping or cleaning can change the moisture balance in the floor and cause a floor to expand, with some resulting in cupping. For this reason, it is important to ensure that mops and cloths are well wrung so that as little water solution as possible wets the floor.
- Steam mops are not recommended for cleaning bamboo/oak floors. Steam (moisture) is forced into the joints of these floors and any small incisions, breaks or cracks on the floor surface resulting in unusual reactions such as cupping. The heat from the steam mop could also cause damaged to the coating on the floor.

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